



Health Division Quality Improvement Program

Mission Statement: “provide high Quality patient centered health care that is responsive, courteous, and sensitive to individuals , family, community and cultural needs with an emphasis on disease prevention and health.”

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Newsletter is being developed and distributed based on comments from the 2022 AAAHC Surveyors. The newsletter will provide a way to communicate important Quality Improvement Program topics and satisfy Accreditation Association for Ambulatory Health Care (AAAHC) requirements of communicating Quality Improvement activities across the Health Division, spanning 7 counties and 4 full service ambulatory clinics and 5 community health satellites. “ A Quality Management System is formalized, processes, procedures, and responsibilities for quality care. “



Submitted by Nichole Causley, MPA, Quality Improvement Co-ordinator.

Quality Improvement Program Areas





Health Division Quality Improvement Program

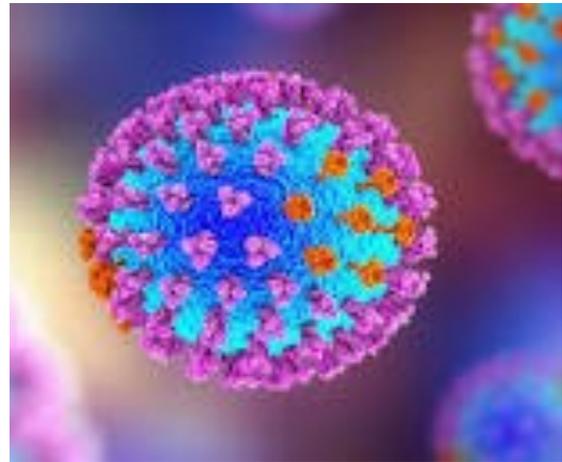
Vaccines: INFLUENZA

Now is a good time to protect ourselves from the spread of viruses and infections. Community Health Department provides vaccines to help prevent illness and disease.

Influenza can be spread from person to person. The viruses can spread when an infected person coughs or sneezes, or by being in close contact with someone who is already sick.

The following everyday preventative steps can help you avoid coming down with a virus:

- ◆ Try to avoid close contact with sick people
- ◆ If sick, stay home for at least 24 hours after your fever is gone.
- ◆ Cover your nose and mouth when you sneeze
- ◆ Wash your hands often with soap and water
- ◆ Avoid touching your eyes, nose and mouth
- ◆ Clean and disinfect frequently touch surfaces at home, work or school.



This is an active season for viruses. The Centers for Disease Control and Prevention recommend an annual flu vaccine for everyone 6 months and older. Flu vaccination can reduce flu like illnesses, doctors' visits, as well as missed work and school.

It can also prevent serious flu complications that can result in hospitalization and even death.

Everyone wants to stay healthy this flu season and with proper preventative practices we can all maintain a healthy work and home environment. Remember that a flu vaccine not only protects you, but it can also help protect those around you.

Contact your local Tribal Health Clinic and make an appointment for a flu vaccination today!

Sault Ste. Marie	St. Ignace	Manistique	Munising	Newberry	906.293.3001
906.632.5200	906.643.8689	906.341.8469	906.387.4721	Hessel	906.484.2727
				Gladstone	906.341.1836
				DeTour	906.422.0111

Submitted by Tara Duchene,
RN, Community Health Nurse

For more Flu Facts, go to <https://www.cdc.gov/>



Health Division Quality Improvement Program

Quality Improvement Studies

Quality Improvement Studies. The Health Division has 15 Quality Improvement Studies documented on the Quality Improvement Program Studies Binder. Of these 15 QI Studies, four are complete (2 previously submitted to AAAHC) and 11 are ongoing. Departments are also working on new QI Studies to continue documenting quality improvement initiatives throughout the Health Division’s 9 clinics, across 7 counties in the UP of Michigan. **Quality Improvement Studies Include:**

- | | | |
|------------------------------|-------------------------------|-----------------------------|
| • 5 Wishes (St. Ignace) | • Walk In Clinic (SSM) | (ALL) |
| • Employee Vaccination (SSM) | • Road to Wellness (SSM) | • Rural Vaccination Program |
| • Adolescent Screening (SSM) | • Colorectal Cancer Screening | (Rural Sites) |

10 Point Star – Plan Do Act Study!

Submitted by Nichole Causley, MPA,
Quality Improvement Coordinator

- ◆ 1. Statement of the purpose and why it is significant to the organization.
- ◆ 2. Identification of the performance goals against which the organization will compare the current performance.
- ◆ 3. Description of the data that will be collected in order to determine the organization’s current performance.
- ◆ 4. Evidence of the data collected.
- ◆ 5. Data analysis that describes the frequency, severity, and source of the problem.
- ◆ 6. A comparison of the organization’s current performance in the area of study against the previously identified performance goal.
- ◆ 8. Re-measurement to objectively determine whether the corrective action achieved the desired improvement.
- ◆ 9. If the initial corrective action did not achieve the desired improvement, identification of alternative action.
- ◆ 10. Communication of the findings.

Rural (West End) Flu Vaccines Administered Sept. - Nov. 2022						
	Gladstone	Manistique	Newberry	Marquette	Munising	West End Totals
Flu Clinic Vaccines Administered	97	70	55	114	64	400
Community Health Office Visit Administered Vaccines	32	173	0	0	209	414
Total Flu Vaccines Administered	129	243	55	114	273	814



Health Division Quality Improvement Program

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Quality Improvement Studies Include:

- 5 Wishes (St. Ignace)
- Employee Vaccination (SSM)
- Adolescent Screening (SSM)
- Onboarding (SSM)
- COVID-19 Antigen Testing (SSM)
- Walk In Clinic (SSM)
- PRC Process (SSM)
- Road to Wellness (SSM)
- Colorectal Cancer Screening (ALL)
- Rural Vaccination Program (Rural Sites)



Health Division Quality Improvement Program

Team Member Health Services

Team Member Vaccination Program

Submitted by Ashley Vogel,

Administrative Assistant

It became very clear as the COVID-19 pandemic came to fruition that an Occupational Health-like department was desperately needed in Sault Tribe Health Division. At that time (May of 2020) one of the reasons for establishment of such department was legal reason in relation to record keeping. The Board of Directors quickly approved creation of the new cost center with three FTE budgeted. Thus, Team Members' Health Services department was created, initially with only two employees, Dr. Leo Chugunov and myself. Very soon Joel Lumsden and Jenni O'Dell started helping TMHS. Their help was truly needed and very much appreciated. All four of us assumed new responsibilities in the form of "other duties as assigned". The name of the new department – Team Members' Health Services was developed by Toyo Eggert. Carey Mills developed a flow for Team Members' results. Carolyn Komejan established secure file for Team Members' records. At the beginning Team Members' Health Services served as liaison between Health Division and managers of various departments in Sault Tribe as the virus caused illness and disruption throughout the organization. Team members were tested and as a backup, Team Members' Health Services relayed back to managers (with employees' permissions) if employee was fit for work. In vast majority of cases notifications were sent out within 24 hours or less in order to do the least disruption as possible to the organization.

Nearing the end of 2021 Team Members Health Services took on a much bigger task as Health Division issued COVID-19 vaccine mandate and soon the Center of Disease Control began to roll out their Mandatory Vaccination guidelines. After some discussion regarding Federal vs. Sovereignty it was decided that Tribal Health Centers who received Medicare/Medicaid funding would also be under the strict mandate. One hundred percent compliance or they would risk financial penalties up to losing said funding entirely. As we are generally funded at 38% of actual need Health Division cannot afford to lose that funding. So, Team Members' Health Services set to work asking each Health Division's Team Member to submit either copy of their vaccination record/card, religious exemption or medical exemption. Having one of these three documents ensured the Health Division stayed in compliance and kept desperately needed federal funding. The Federal mandate went into effect on February 11, 2022, at which date we did have one hundred percent compliance. The mandate remains in effect today, all new employees must also submit documentation to Team Members' Health Services in order for our organization to continue to comply.

Rae Ann Brand is currently working on development of the full-scale Team Members' Health Services which will offer services like pre-employment UDS, pre-employment physical exams, Hepatitis, Tetanus and Flu vaccinations, response and treatment of minor traumas at the work-place and other routine functions of Occupational Health department.